

# WE'VE GOT THE GOOD JOBS.

## Internship – Community Management – English (m/f)

Goodgame Studios is Europe's fastest growing gaming company and one of Germany's most successful technology businesses. With more than 600 employees at our headquarters in Hamburg we develop innovative online games which are played by more than 173 million players in 25 languages across 200 countries. Our talented, motivated team of experts and newcomers forms the basis of our success. Become a part of the success story and apply now!

**As an intern in our Community Management department you will deal with questions and problems from our users. You are the voice of the company and also the first point of contact for our player community. This internship is ideally suited to recent school leavers, as a co-op program or for starting your career. We look forward to hearing from you!**

### YOUR JOB

- Be on hand to help and advise our players through different communication channels (forums and chat rooms)
- Get to know our games inside out so you can answer any questions from our player community
- Monitor the community thoroughly in forums, chat rooms and on social media platforms
- Plan and organize in-game events, community actions and real-world meetings
- Work in close cooperation with other departments: Give feedback to our game designers and report bugs to colleagues in the live bug analysis department
- Your goal: You represent our company in forums, chat rooms and on social media platforms, acting as the link between the company and the community

### YOUR PROFILE

- You have native-speaker level knowledge of English, knowledge of German is an advantage
- You are passionate about (online) games and you are open, friendly and a genuine team player
- You're able to retain an overview of the situation even at challenging times
- You can think outside the box and solve problems
- Ideally you have already gained some experience in customer contact (preferably online, or in the catering, hotels or sales industries etc.)

### WE OFFER

... an exciting job where you can assume responsibility and develop professionally. A dynamic team with friendly, highly-qualified colleagues from all over the world. Strong, sustainable growth and fresh challenges every day. Flat hierarchies and short decision paths. A culture of mutual respect and an outstanding working environment. Further training with workshops, language courses and technical reference works, a healthy work-life balance, regular team events, sporting and leisure activities and much more!

### SEND

...us your complete application (a letter of motivation, your CV and your certificates) as a single PDF file with the keyword "Internship - Community Management English" to Lena Boge, [cmjobs@goodgamestudios.com](mailto:cmjobs@goodgamestudios.com). Please also let us know how you found out about the position.

Find out more at [www.goodgame-jobs.com](http://www.goodgame-jobs.com)

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